

# Refurbishing Program

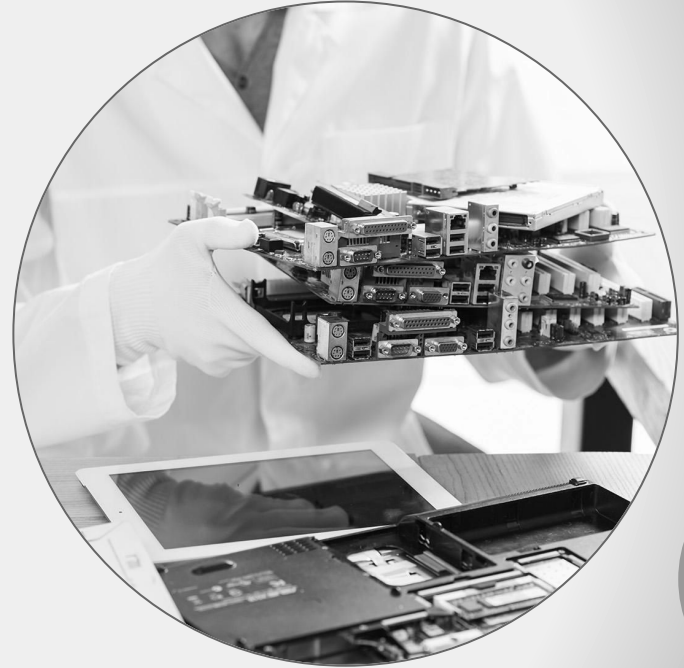
HSBI IoT Factory



# The program

The refurbishing program at the IoT factory is a brand new addition to diminish the environmental impact we cause and to offer up some benefits to all the customers that take part in it.

It is, as the name suggests, an end of life service we can provide for our products in which the customer can directly get rid of an old or damaged product by giving it to us so we can dispose of them.





# Why are we doing this?

In order to align with the ever increasing trend of better and greener factories that take care of the environment and the people (Industry 5.0), we aim to implement a circular economy model in our operations; the refurbishing program is one of the implementations we need to achieve said circular economy within the factory.

We are sure that a refurbishing program is the best way to do things because our product is an electronic device; so any type of waste disposal that isn't specialized harms the environment a lot.



# How does it work?

You, as a customer, can just directly deliver us your old/damaged product whenever you like directly in the factory, depending on the state of the product and what you want us to do with it, we may take two different paths



## 1. Repairing

If you want to and we are able to, we can try to repair the product so you can use it again as brand new, avoiding waste production and the economic burden of buying everything new.



## 2. Recycling

If the item is unfit for repairing, we still may be able to salvage some of the components in order to integrate them back into the production chain, and if any waste is needed to be taken care of with special care, we will do that ourselves

# Why should you take part in the program?

We are inviting you to take part in the refurbishing program because achieving Industry 5.0 standards isn't easy, and we need cooperation from all the people that are involved in the production chain in order to achieve true circular economy.

If you want to make the world a better place for us and the upcoming generations, we have to take part in small changes like this one, so dare to be the change you want to see.

